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INSURANCE CLAIM 3 TREVELGUE ROAD

1 message

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To: B.NICHOLS@cli.co.uk

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ON THE 5/8/2020 I RECEIVED A REQUEST TO FILL IN A FORM SENT TO ME BY TRACY TULLY WHO APPARANTLY IS AN ENVIROMENTAL HEALTH OFFICER WITH PRIVATE SECTOR HOUSING, CORNWALL COUNCIL. THIS WAS COMPLETED AND SENT BACK TO HER I HAVE NO IDEA WHY THIS WAS SENT TO ME, NEVERTHELESS IT WAS RETURNED TO HER RECORDED DELIVERY. ON THE 16/2/2021 I RECEIVED ANOTHER IDENTICAL CLAIM AS THE FIRST ONE STATING I HAD NOT COMPLETE THE FIRST ONE CORRECTLY. I WONDERED WHY SHE HAD WAITED 6 MONTHS TO INFORM ME OF THIS. THIS WAS SENT BACK RECORDED DELIVERY INCLUDING INFORMATION THAT I HAD NEWQUAY FIRE STATION VISIT ME TO GIVE ME INFORMATION ON FIRE AND SMOKE ALARMS ETC, FOLLOWED BY NEWQUAY FIRE COMPANY WHO INSTALLED FIRE EXTINGUISHERS AND BLANKETS ETC. 3 YEARS AND 4 MONTHS PASSED, WHEN I ANSWERED MY FRONT DOOR TO FIND A FEMALE THERE WHO WAS ACCOMPANIED BY A MALE WAS NON OTHER THAN TRACY TULLY. SHE AFTER INSPECTING MOST OF MY BUNGALOW CRITICISED NUMEROUS THINGS SHE WAS NOT HAPPY WITH. THE STAIRS AS THEY ARE OPEN PLAN ON ONE SIDE THAT THERE WAS A RISK OF SOMEONE FALLING DOWN THEM, REGARDLESS THAT THEY HAD BEEN THERE FOR AROUND 35 YEARS. ON THE 25/11/2019 MARK WRIGLEY A DEVELOPMENT OFFICER FROM PLANNING AND SUBSTANTIAL DEVELOPMENT SERVICE HAD USED THE SAME STAIRS TO VIEW THE LOFT CONVERSION WHEN HE CAME TO GIVE ME ADVICE BUT DID NOT CRITICISE THE STAIRS IN ANY WAY, SHE THEN MADE THE RIDICULOUS STATEMENT THAT THE FIRE EXTINGUISHERS I HAD SHOULD ONLY BE USED BY SOMEONE WHO HAD BEEN TRAINED IN HOW TO USE THEM YET THE FIRE DEPT AND NEWQUAY FIRE CO WHO HAD INSTALLED THEM NEVER INFORMED ME OF THIS MOST LIKELY BECAUSE SHE DID NOT KNOW WHAT SHE WAS TALKING ABOUT. UPON RETURNING AT A LATER DATE WITH AN EXPERT FROM THE FIRE DEPT SHE DISAGREED WITH HIM ON MANY POINTS. IT WAS AT THIS POINT I CAME TO THE DEFINATE CONCLUSION SHE WAS THAT ARROGANT AND HER JOB POSITION HAD GONE TO HER HEAD AND SHE WAS ABUSING HER POSITION OF POWER, SHE STATED THERE WAS NO FIRE ALRMS IN ANY OF THE BEDROOMS, WHICH THERE WERE, BUT NEVERTHELESS DEMANDED I INSTALL BATTERY OPERATED DETECTORS IN ALL THE BEDROOMS AND EVEN TOLD ME THAT SCREWFIX WOULD HAVE THEM. WITHIN 1 HOUR I INSTALLED THEM REGARDLESS THAT AT 81 YEARS OF AGE AND BEING REGISTERED AS PARTIALLY BLIND I USED A LADDER AND MANAGED TO INSTALL THEM. SHE NOT BEING SATISFIED WHEN I INFORMED HER IT WAS DONE SHE INSISTED I TAKE A PHOTO OF EACH ALARM INCLUDING PARTS OF THE ROOM IN THE PHOTOGRAPH, THIS WAS DONE AND SENT TO HER, THIS WAS STILL NOT ENOUGH AND UPON HER NEXT VISIT TOOK ALL THE SAME PHOTOS AGAIN WITH HER OWN CAMERA. THE ELECTRICIAN WHO CAME TO GIVE ME A CERTIFICATE WHICH APPARANTLY NEEDS TO BE DONE EVERY 5 YEARS FAILED IT ON ALL THE POINTS WHICH WERE PREVIOUSLY SENT TO YOU. THE ONLY CONTACT I HAVE RECEIVED FROM AND CAN ONLY ASSUME THEY WERE FROM BUILDING CONTROL RELATES TO THE EXTENSION I APPLIED TO HAVE BUILT AT THE REAR OF MY PROPERTY. YOU HAVE REQUESTED COPIES OF ALL CORROSPONDENCE WITH THE COUNCIL WHICH WILL FOLLOW SHORTLY AS THERE IS MASSES OF IT.

YOURS SINCERELY

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