Gmail

Haydn Haynes <princebuster12@gmail.com>

RE: Ref: BN/C24/102

Haydn Haynes <princebuster12@gmail.com>
Draft To: b.nichols@cli.co.uk

Mon, Sep 23, 2024 at 12:17 PM

Dear Bron

Try reading the policy that on the last paragraph on Page 3 quite clearly stated; **"insured use continued use as a single owner occupied or investment residential dwelling as in existence on the policy commencement date"** I do not intend to get caught up in this scenario of backwards and forwards as i am now blind and have to pay someone £20 per hour to do all my admin work for me.

I will not be corresponding any further with you other than to inform you now if i have not received a satisfactory response to my claim i will without any further notice to you on Monday 7th October 2024 at the latest will take out a county court summons against Countrywide Legal Indemnities for the full amount i am claiming plus court costs and any other expenses incurred.

H S Haynes

On Mon, Sep 23, 2024 at 11:49 AM <b.nichols@cli.co.uk> wrote:

> Dear Mr Haynes,
>
> I have attached a copy of my letter of 27th July 2024, which sets out the reasons why your claim is not covered. The reference to Cornwall Council Private Sector Housing in your email below only goes to support the fact that this is not as a result of enforcement under Building regulations, but an issue relating to electrical safety because you have tenants living at the Property.
>
> If you disagree with our decision you are able to raise a complaint via our complaints procedure, as outlined in the attached letter.
>
> Kind regards,
> Bron
>
> Bronwyn Nichols
> Senior Claims Technician
>
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> ---
>
> From: "Haydn Haynes"
> Sent: 19/09/2024 10:54:11
> To:
> Subject: Re: Ref: BN/C24/102
>
> Dear Madam
>
> Further to your email stating i am not covered by the policy i would suggest you read it. As it quite clearly states i am as the following is shown on the insurance what is covered. The expense of complying with enforcement action, the attached is proof from Cornwall Council Private Sector Housing. As proof of their requirements of an electric safety certificate.
>
> When does this cover start?
>
> The policy starts from the date 26.4.2019 and continues indefinitely